# ENGLISH

# Welcome to SEA YOU Hotel Port Valencia.

We understand hospitality as simplicity and elegance, with the aim of striving to achieve our guests' complete satisfaction.

From the Skybar to the Coffee Shop, the meeting rooms, the library, the gym, the sauna or the terrace, we hope to offer a place for everyone.

Our staff, known for their attention to detail, are always at your disposal.

Simply ... ENJOY

**WELCOME!** 





Reception is open 24 hours a day.

From your room dial 8001. From outside call 963 214 330. Ask us about anything you need.

24 hour consignment service



Located on the 8th floor, terrace

From our terrace, which is open to the public, you can enjoy a panoramic view of the port area of Valencia.

Days of service of the Sky Bar: Everyday from 4 PM to 11 PM

ASK FOR THE CELEBRATION OF EVENTS



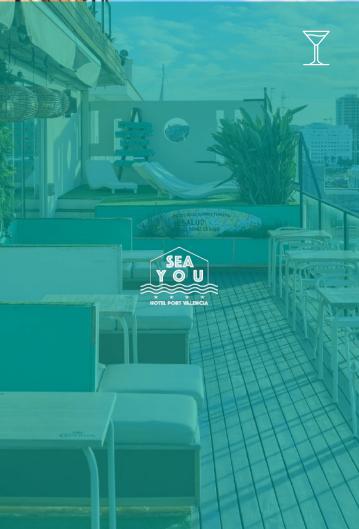
# **COFFEE SHOP**

Located on first floor



Opening hours: Breakfast: 7h to 10h

Special meals (allergies, coeliacs...) on request.
Please let our restaurant staff know.







<u>Menú</u>



# Located on 8th floor From 9 to 21h

Children under 18 must be accompanied by an adult.

If you wish to use it, please notify reception 40 minutes before, for commissioning

Once finished its use, (recommended not to exceed 20 m) Please notify reception.



To contact reception, dial 8001

Free national calls



#### **HYDROMASSAGE**

To use the hydromassage, fill the bath until it covers at least above the air outlets for proper operation.

Once full, press the left hand side button and adjust the air pressure with the right hand side button.

If in doubt, ask at reception (8001).





#### **SAFE**

- 1. Open the safe door by dialling 0 and "OPEN"
- Close the door and dial a 4-digit personal code and then press: "ENTER" +"CLOSE"

This code will be active during your stay and you can open and close the safe as many times as you like.

3. On the day of departure please leave the safe open.

The hotel is not responsible for any valuables that are not in its custody.



#### **BLINDS AND WINDOWS**

To raise the blinds the card should be placed in the light box and then press the switch next to the window with the arrows pointing up.

To lower it repeat the operation with the down arrow.

When you reach the desired height, press the switch again and the blinds will stop.

To open the window, lift the two handles slightly up and push out.

For legal and safety reasons, the window does not open completely.



You will find it located under the desk.

On the desk you will find 2 bottles of water courtesy of the hotel.



## **EMERGENCY EXIT**

Behind the front door of the room you will find a map of the hotel indicating with a green dot your location and arrows to indicate the direction you have to follow until you find the nearest emergency exit.



## **WAKE UP SERVICE**

Do you need to get up at a certain time? Let us know at the reception and we will wake you up.

Call reception from the room phone to verify that the terminal is not turned off and is operational.



# TRANSPORT SERVICE

At reception they can provide you with information about public transport or hire you any private transport you require.



# **TICKET SALES**

In reception we can help you to reserve tickets for the different attractions of the city, such as theatres, museums, City of Sciences, Bioparc, Oceanografic...

\*Agency tickets are not redeemed, only new tickets.

Contact us



In Reception you have at your disposal maps of the city and they will inform you of the most important points of interest to visit.

More info in our web: <a href="https://seayouhotel.es/que-ver-en-vlc/">https://seayouhotel.es/que-ver-en-vlc/</a>



### **BUS TRANSPORT**

If you want to move by public bus through the city, around the hotel you will find different lines that communicate with all points of the city.

App: EMT Valencia

EMT: Líneas 4 - 19 - 30 - 92 - 95

Ask at reception and we will inform you of your routes and the different tickets you can get.



#### **METRO VALENCIA**

In Calle Serrería, about 10 minutes away, you will find the Marítim-Serrería stop, with connections to line 7 and 5 that takes you directly to the airport

App: Metrovalencia

Ask at reception how to get there.



You can find information brochures about various leisure venues and museums.

We recommend a visit to the L'IBER museum, where you can find the largest exhibition of toy figures in the world and take the opportunity to visit the historic centre of the city

More info in our web: <a href="https://seayouhotel.es/que-ver-en-vlc/">https://seayouhotel.es/que-ver-en-vlc/</a>



To connect to the hotel wifi:

- Connect your device to the network.

  SEA YOU HOTEL
- A window will appear indicating that you can connect using a form "I am hosted" or using a code "I have a code".
  - 3. We recommend accessing through the option that indicates "I am hosted". You must fill in the required fields and you will get free access to the wifi network.

In case the access does not work or you need a special connection for work, you can connect using the option "I have a code", by entering:

# **SEAYOUHOTEL**

If you have any problems, please do not hesitate to contact reception.



# ELECTRIC SCOOTER / BICYCLE RENTAL SERVICE

The hotel offers various rental services such as bicycles and scooters.

Ask at Reception and we will provide you with a fast, ecological and easy to use method of getting around the city.



#### **RULES OF STAY**

In accordance with current regulations, the hotel reserves the right of admission associated with the following rules of stay:

- No food or drink may be brought into the hotel to be consumed inside. The consumption of food and drink on the terraces is not permitted if they have not been purchased in the hotel itself.
  - Smoking is forbidden in the whole establishment except on the external terraces.



#### **RULES OF STAY**

- 3. In the event of loss, theft or unjustified deterioration of any object available in the rooms, the establishment reserves the right to demand the corresponding cost or replacement.
- Clothing should be appropriate in the common areas of this establishment.
   (It is not allowed to go without a shirt or pants inside the hotel, with the exception of the Sky Bar).



The access and/or permanence of persons in the establishment will not be allowed in the following cases:

- a) When they show violent attitudes, especially when they behave aggressively or provoke altercations, originate situations of danger and/or annoyance to other people or do not comply with basic hygienic conditions.
  - b) When they carry weapons or objects capable of being used as such.



- c) When they consume drugs, narcotic substances or show signs of having consumed them or show evident signs of being intoxicated.
- d) When they provoke noise that disturbs other guests.
  - e) When they behave in a manner that is incompatible with the well being or peaceful enjoyment of others.



# **LUGGAGE STORAGE SERVICE**

We can store your luggage if you need it.

We have a 24-hour luggage storage

service.

Ask at reception



If you enjoyed your stay we would be grateful if you could give us a positive review via the following links:



Google: Write a review



Tripadvisor: Write a review



We love to see you enjoy, share your images on our social networks





